

“What other Table Service operators say about us . . . “



“...I really like that Micros (RES) offers **mymicros** so that reporting can be easily accessed from anywhere via the web because measuring performance in any business is key. I feel like I can do that instantaneously with this system—from any one of the individual terminals, the back office, or via the web... I would definitely recommend DCRS because of your absolutely top-notch customer service...”

Michelle Tinker, General Manager, Cedar Lake Cellars

“...great appreciation for the above-and-beyond customer service...October 2010 was unique...opened new dining area...switching POS systems (to DCRS and **Micros RES**)...to anyone considering a POS system, I would recommend DCRS and MICROS...”

Phil R. Climaco, Controller, Eckert's

“...how happy we are with the **Micros (RES)**. I wish we had done it sooner... (Your installer's) knowledge and grasp of the new system was impressive...paperless kitchen (**Kitchen Display System**) has helped reduce our kitchen times significantly...happy to refer MICROS and DCRS to interested prospects.”

David Hanon, Co-Owner, Pujols 5

“...food coming out of our kitchen faster than ever thanks to the **KDS** system (**Micros RES**)...we will never open another location without it...”

Jon Fogarty, Owner, The Corner Pub and Grill (Valley Park & Chesterfield)

“...this is the 6th time that I have installed a Micros system and worked with DCRS. Twice with John P. Fields (**Micros e7**), twice with Annie Gunn's (**Micros RES**), once with B.C.'s Kitchen and The Old Rock House (**Micros RES**) and I have yet to be disappointed...your whole programming/technical team is top of the line...”

John S. Harris, Operator, John P. Field's

“.....sat down with 5 other dealers in the area and went over all systems available. When it came down to it, there was only one choice...already shown an increase on my bottom line (**Micros RES**)...”

Jack Borgmeyer, Managing Partner, Grappa Grill

“...torn between DCRS/MICROS and Aloha...ended up choosing **Micros (RES)**...trying to surround ourselves by...professional, honest, friendly, empathetic people...how pleased we are with the decision...”

Adrian Glass, Co-Owner, The Post Sports Bar & Grill

“...before, during, after the installation (**Micros RES**) has proven to all of us that we have indeed selected the right partner...people who not only understand the restaurant business but also the IT side...”

Susan M. Sapp, Corporate Controller, Ruth's Chris Steak House (at Hyatt Riverfront)

“...how pleased I am with DCRS and my new **Micros (RES)** system... have experienced some immediate benefits of the system. From cooking, to preparation to serving, we have found far less confusion...”

Jim Schneithorst, Owner, Schneithorst's Restaurant

“...was great with the employees and training personnel who had never worked on a POS (**Micros e7**) before, including our manager....follow-up support has been excellent...”

Molly McKenna, Partner, Augusta Brewing Company

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