



“What other Large Enterprise operators say about us . . . “



“...encompassing nine (9) hospitals and thirty-six (36) POS systems...Your assistance in this endeavor has been invaluable...could not have undergone this project (**Micros LES 9700**) so efficiently without DCRS.”

Barbara Faucett, Director, Administrative Solutions, Mercy Information Services Division

“I want to express my complete satisfaction with the new **Micros 9700** system that was recently installed. The new system has been well received by our staff...did an outstanding job...we are encouraged by the progress we made over last year with our POS system. Your partnership and commitment reflects your drive to first class customer satisfaction.”

Darwyn Wolfe, MIS Director, Hollywood Casino, Lawrenceburg, IN

“...Micros system (LES 9700) up and running...smooth and easy transition... was a huge endeavor and was completed in a short amount of time due to the hard work...worked diligently to ensure all aspects of our business were covered...huge step in the right direction...”

Mary McGrew, Jimmy Johnston, Pam Mullenix, Directors, Oaklawn Jockey Club, Hot Springs, AR

“We now have the new **Micros 9700** installed. I wanted to express our appreciation to you and your entire staff, as we are quite pleased with our new system.”

Adam Goldman, MIS Director, The Ritz Carlton

“...wonderful experience, from start to finish...new **Micros (LES 9700)** POS system...made everything easy...looking forward to expanding our services...Already, I am seeing an increase in sales...”

Jennifer Boyer, Concession Manager, The Fox Theatre

“In my business, it is so often that customers are very quick to point out problems...rarely take the time to recognize things that went right...I have worked...in a number of cities...all of which had either **Micros (9700)** installs or upgrades...I was not looking forward to this process...The support shown on sight was unparalleled to anything I had witnessed in previous installs...The technical knowledge was concise...the person to person training was clear...the follow up was immediate and did not stop until all the kinks were worked out...”

Richard McConnell, Director Food & Beverage, Hilton St. Louis At The Ballpark

“...regarding our new **Micros 9700** software...the system is working just fine...as you know, the process is never simple and we had some problems during our upgrade. These problems were overcome by the dedication of your service and support teams...I really have to say that I believe our system from a hardware and software standpoint is in great shape for the future...”

David K. Sutton, Chief Financial Officer, Chase Park Plaza (including Café Eau, Tenderloin Room, and 5 other Revenue Centers)

...to commend you and the entire DCRS staff for their professional service and support throughout the recent install of our new **Micros 9700** system...excellent performance...thorough knowledge and promptness...the DCRS Service and Support department provided professional and quick resolve to any issue...very impressed with how fast and easily our staff was trained...”

Gregg P. Neely, Controller, Gourmet to Go