



## Customer Supplied Hardware

We provide both hardware and software products that have proven compatibility. For this reason, we are reluctant to disrupt this harmony by providing software on customer supplied hardware.

In an effort to not only satisfy the requests of Customers who wish to use our software and other DCRS-supplied hardware on their own hardware, but also address the compatibility questions of commercially available hardware, DCRS and you agree to the following:

- You will deliver the properly configured computer or other hardware (including the hardware’s full documentation, including any device drivers) to us for a TEST to determine if our supplied components will initially perform with your hardware. **THIS SHOULD BE PERFORMED PRIOR TO YOUR FINAL PURCHASE DECISION.** This will require generally a minimum of 3 business days. The purpose of the test is to determine compatibility. **It is imperative you supply all documentation with your hardware. Without this information, additional hourly charges may apply.**
- A successful TEST does not guarantee the future compatibility of your hardware with the future versions of our software or components. Supporting a future compatibility problem would be chargeable.
- **During the TEST and prior to installation/delivery, we will backup and reload any existing software that you have a legal copy or certificate (it is illegal for us to load “copied/not owned” software) to insure all software has been loaded correctly prior to our installation. This will prevent conflicts and crashes when using your system. “Copied/not owned” software cannot be backed up or reloaded by DCRS personnel, and all hardware must have proper licensing.**
- This agreement applies to all hardware or software supplied by you for use with our software and other DCRS-supplied hardware.
- **YOUR PRIOR TESTED ITEMS MUST THEN RETURN TO DCRS AT LEAST 10 DAYS PRIOR TO YOUR DELIVERY/SHIP DATE FOR PROPER STAGING. IF LESS THAN 10 DAYS, FINAL INSTALLATION DELAYS MAY RESULT! IF STAGING MUST OCCUR AT YOUR SITE, HIGHER INSTALLATION COSTS MAY APPLY.**

Accepted by : DCRS Solutions

Accepted by : \_\_\_\_\_

Signature : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : \_\_\_\_\_

Date : \_\_\_\_\_