



# *DCRS Security Support Kit*

**THE PROACTIVE APPROACH to Security and Support, available only to DCRS customers! The DCRS Secure Support Kit includes the following:**

*SonicWALL Firewall* A powerful hardware firewall that includes an Ethernet WAN port and four-port LAN switch, which also includes a one-year subscription to Anti-Virus, Anti-Spyware, Intrusion Prevention, and Content Filtering Services, with one-year firmware and support updates also included, for all-in-one protection at the router/firewall level.

*Anti-Virus/Anti-Spyware for your POS Server* Anti-virus/anti-spy software available to you, at the desktop level on your POS server, and a one-year subscription to support updates.

*NetSupport Manager* New remote live support software that has the comprehensive security that is lacking in pcAnywhere, the dial in product used by other POS providers. NSM uses standard web-based ports, not "specific" ports required by pcAnywhere. Using pcAnywhere and staying PCI compliant has now become very complicated with the new password requirements, and can open you up to breaches. A one-year subscription included.

*Virtual Technician* New hosted monitoring service that remotely monitors the Windows Operating System on your POS server. VT can proactively identify some of your problems and send a message to us even before you report it! This allows us to be more proactive to your needs, for earlier resolutions. A one-year subscription included. This product is included in the kit for all DCRS systems except the Micros e7 system.

## *Why Security Support from DCRS?*

- 1. Small Business is more susceptible to attacks. As large companies tighten their security, it's the small business operator that becomes the easy prey.***
- 2. Low-end Routers do not provide adequate firewall protection for a business. Why should your business purchase a unit made for home use?***
- 3. There are inherent security problems in using pcAnywhere today.***
- 4. Viruses, worms and Trojans always pose a costly security threat.***
- 5. The Payment Card Industry has mandated compliancy requirements to you, the Merchant, for preventing credit card data breaches.***
- 6. Everyone wants great service. Why not catch a problem before it causes a bigger one?***
- 7. Restrict your employees from improper web surfing.***

Purchase includes 1<sup>st</sup> year licensing and/or subscription updates. Future Year 2+ licensing and subscription updates are paid by DCRS, with a Support Plan.