



Enterprise

Flexible

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Consolidate



EMS solution

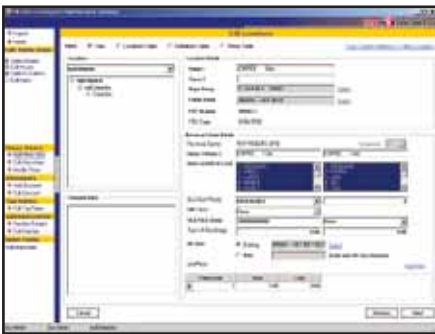


Enterprise Maintenance Services

Every chain operator is faced with the task of changing menu items, prices, taxes and other POS configurations, frequently during a month. Often, these changes are not anticipated and require a quick turnaround, resulting in costly mistakes that are either an inconvenience to the guests or result in lost revenue or both. For many it's a business process that is rarely perfect and extremely time consuming.

The Enterprise Maintenance Services (EMS) of mymicros.net provides a simple yet flexible solution to deliver the right changes at the right time to the right stores. It is designed to allow MICROS point-of-sale users to easily modify revenue-critical configurations without interruptions to store-level operations. Changes may be made minutes, days, weeks or months ahead of time and are implemented and tracked automatically.

EMS can handle multiple concepts, multiple POS types, multiple time zones and multiple currencies. Changes are tracked in the system each step of the way. EMS includes features that specifically address those operators who have disparate menus and prices, helping them achieve a desired degree of standardization.



With EMS you can manage a single site or the entire enterprise from a central location.

Key EMS functions:

- EMS is browser-based, making deployment simple and easy to use.
- The data is maintained in a secure central location.
- EMS supports changes to menu items, prices, discounts and taxes. SLU (Screen Look-Up) may be changed to deploy items and discounts on the desired touchscreens.
- Store information is collected nightly to insure the latest prices and configurations are available in case employees at the store have made their own changes.
- A bulk price change facility speeds price changes by allowing operations to change prices by a certain percentage or amount.
- Changes may be made to an entire estate or to a specific revenue center.
- EMS operates on three of the most popular MICROS point-of-sale systems and any combination thereof: MICROS 3700, 8700 and 9700.
- EMS synchronizes store-level data through either immediate or batch updates.

Additionally, EMS provides data alignment tools that automatically consolidate data from disparate POS systems with different databases. EMS then creates exception-based rules based on specific operational requirements. For example, operators can create simplified data structures that are different than the POS, be it by menu items, revenue centers, labor categories, or store characteristics like age and type of property.