



Delivering Certified Results & Satisfaction



What is a PCI –SSC Qualified Integrators and Resellers (PCI-QIR) Company?

Organizations qualified by PCI SSC to implement, configure and support PA-DSS validated Payment Applications on behalf of merchants are referred to as “Qualified Integrator and Reseller Companies” or “QIR Companies.” The quality, reliability and consistency of a QIR Company’s work provide confidence that the application has been implemented in a manner that supports the merchant’s PCI DSS compliance. **VISA has issued a mandate that all Payment Application installs are performed only by QIR Certified Companies as of March 31, 2016.**

What are A+ and Network+ Certifications?

A+ Certification is sponsored by Computing Technology Industry Association (CompTIA) to certify tech competency, and backed by major hardware & software vendors, including IBM, HP, Microsoft, and Association of Field Service Management. **To become certified, you must pass tests covering configuring, installing, diagnosing, repairing, upgrading & maintaining computers.** CompTIA has named DCRS “**A+ Authorized Service Center**” every year since 1998, for having our staff A+ Certified, a Customer Satisfaction Program in place, and multiple individuals with CompTIA’s **Network+ Certification** (for computer network skills).

What is a Microsoft Certified Partner?

Microsoft’s Certification program recognizes companies with a certified staff and competencies, as well as satisfied customers. **DCRS has maintained MCP status since 2000.** Certification requires testing of multiple employees to insure competency, Microsoft contacting customers.

What is an Electronic Transaction Association Certified Payments Professional (ETA-CPP)?

The Electronic Transaction Association created the certification program to recognize industry professionals who demonstrate knowledge of payment processing. **Merchants can be sure an ETA-CPP is knowledgeable about payment processing products and services.**

Why are Certifications important?

PCI-QIR, A+, Network+, Microsoft, SonicWall, ETA-CPP, MICROS and RSPA Solutions Provider Certifications means that DCRS possesses the knowledge and customer relation skills essential for successful technical support, as defined by experts from companies across the industry. **Certified Technicians are more likely to meet your expectation and increase your satisfaction.**

Wouldn’t you prefer to do business with...?

- MICROS Certified Service?
- PCI-Qualified Integrators & Resellers (PCI-QIR) Certified Company?
 - A+ Authorized Service Center?
 - Network+ Certified Staff?
 - Microsoft Certified Partner?
- SonicWall Certified Security Administrator?
- Electronic Transaction Association Certified Payments Professional (ETA-CPP)
- Retail Solution Provider Association (RSPA) Certified Solutions Provider?

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