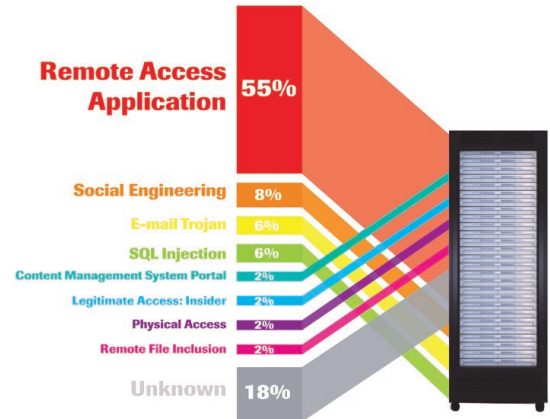
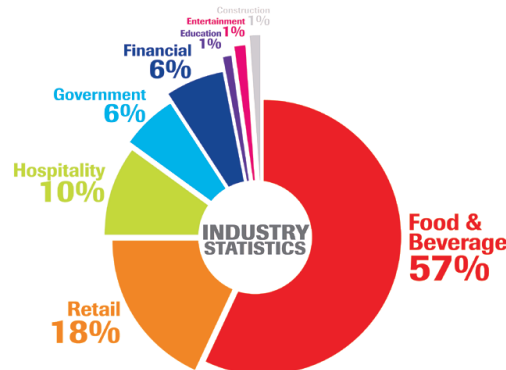


According to VISA, remote access is one of the top 3 vulnerabilities for point-of-sale systems.



"Trustwave has determined that the installation of Vigilix Version 3.8 will not negatively impact a merchant's PCI compliance. Specifically, the method of remote access Vigilix Version 3.8 provides meets the PCI-DSS Requirements for two-factor authentication."

*"Critical Vigilix alerts often require timely action to prevent potential business disruption. These alerts may occur at times when a customer location is unoccupied or no one is available to assist a support technician. Vigilix allows us to provide support in compliant way without disruption at the store or after hours when no one is there."*



## Trustwave Security Report: Food & Beverage Breaches on the Rise

### Key report findings:

"In 63% of our investigations in which a method of entry could be determined, the attacker simply leveraged an available remote access application."

- **Food and beverage regained its title as the most breached industry:** they represented 57% of the investigations.
- **Third-party vendors continue to put companies at risk:** 88% of breaches resulting from insecure software code or lax security practices in the management of third-party technology.
- **Cybercriminals got fresh in 2010:** because in-transit credit card data is usually more recently created (more fresh) than stored data, 66% of investigations found the theft of data in transit.
- **A single organized crime syndicate** may be responsible for more than 30% of all 2010 data breaches.

Trustwave Global Security Report 2011

<https://www.trustwave.com/global-security-report.php>

**Stop Guessing If You Are Compliant And Start Knowing.**

## Service Features and Benefits

### PCI COMPLIANT REMOTE MONITORING

Built specifically for POS Support Providers, Vigilix provides out of the box capabilities for remote monitoring of POS application and hardware.

### PROACTIVE ALERTS

Proactive alerts allow support technicians to resolve issues before they become problems that impact your business.

### SYSTEM MONITORING

Access to system information and system changes puts technicians in a better position to diagnose and resolve issues more efficiently.



DCRS services provides you with:

Proactive monitoring and alerting for:

- POS applications issues
- POS environmental changes
- POS hardware issues

A tool to protect our customers from issues that could:

- Have a financial impact (failed credit card batching)
- Negatively effect the customer experience
- Impact PCI Compliance

## System Information

### Stop Thinking You are Compliant And Start Knowing

- Built-in Two Factor Authentication
- Outbound only communication
- Support Different Resolutions
- Remote Clipboard
- Remote Print
- Watch, Share or Control PC
- Remote Reboot
- Client Hardware Inventory
- Blank Client Screen
- Remote Command Prompt
- Support Different Color Depths
- Remote Registry
- Resize Windows
- Send Ctrl-Alt-Del
- Client Software Inventory
- Active Services & Tasks
- Audio Capabilities
- Multiple Controls Connect



[www.DCRS.com](http://www.DCRS.com)

2605 Metro Blvd • St. Louis, MO 63043  
314.739.6666 • 800.231.0166

