



DCRS Value Added  
Managed Service



**LiveManager**

## Would you like a secure access connection to your store's POS Server?

### How about from anywhere?

**LiveAlert&Connect** - Our internet-based hosted monitoring and remote access service for your store's POS Server **meets PCI-DSS requirements** for two-factor authentication and strong password policies. Unlike pcAnywhere (a dial-in product used by some), only authorized users can pass through the firewalled Host using **LiveAlert&Connect**, and all users are logged for maximum security. **LiveAlert&Connect** has been security assessed by Trustwave as meeting PCI-DSS requirements. See **LiveAlert&Connect** brochure for details on store-level subscription.

**LiveManager** can securely connect you to your POS Server from anywhere!

**Stay Connected to Your Stores** – **LiveManager** can access your POS Server from a designated email address at home, office, or anywhere. **And now, the newest release of LiveManager provides Mac-compatible Control for our customers who use Macintosh PCs.**

**View Reports & Print\*** - **LiveManager** allows you to view your store's reports. \*The ability to print accessed reports is variable, based on type of report, printer in use, and type/version of POS system at your store. A manual alternative procedure, outside the POS, has been developed to enable a printing workaround when necessary.

**Manage Your Database** - **LiveManager** allows you to manage your database, provide access to file transfers, and more!

**Get Connected Faster** – **LiveManager** delivers much faster service, since **LiveAlert&Connect** at the store is less likely to be “turned off” by your store personnel like pcAnywhere. When you want to connect, you want it now, and you do not want to have to call the store and find someone at the store to “turn it on”, just so you can connect. And what if your store is closed?

**New Feature! Now Submit a Support Request for your Store** - **LiveManager** now allows you to submit a support request that is automatically emailed to DCRS!

How does **LiveManager** work?

12.21.15

**Insure Security - LiveManager** users must pass through the **LiveAlert&Connect** Host firewall to connect to their approved store's POS Server. Only authorized users, with authorized licenses, can pass through the firewalled Host to use **LiveManager**, and all users are logged for maximum security.

**LiveManager** is a low-cost subscription service that provides access for one designated email address for the first year, to your first **LiveAlert&Connect** site's POS Server. Additional sites and additional email addresses are available. Year 2+ renewals are priced even lower, providing your **LiveAlert&Connect** store subscriptions remain current, so your **LiveManager** can connect.

**Do you know a POS vendor that provides a support solution meeting PCI-DSS requirements for two-factor authentication?**

