



Optimize Your Restaurant Operations

Oracle Hospitality RES 3700 Product Suite

Whether your restaurant operation is a globally recognized chain or a single independent location, you can benefit from the Oracle Hospitality Restaurant Enterprise Series (RES) 3700 product suite—a comprehensive point-of-sale (POS) solution with cloud and on-premises tools for the back office, restaurant operations, and guest services. The Oracle Hospitality RES 3700 suite provides start-to-finish guest service, increases operational efficiency and speed, and ultimately provides a better service experience for your customers and staff.

Improve Guest Experiences, Lower Costs, Save Time

The products in the Oracle Hospitality RES 3700 suite work together to change the way restaurants are run—connecting front- and back-end activities into a single streamlined operation and enabling improved guest service and increased staff efficiency.

Oracle Hospitality RES 3700 Guest Service Solutions module -- for single locations -- can provide a single source, all-in-one Guest Loyalty and marketing, to build loyal and repeat customers, or add Gift Cards only. Single store operators can streamline their Delivery and Carry Out with Delivery module. For multiple locations, Oracle Hospitality Gift and Loyalty Cloud Service is available to manage programs for multi-store operators. Or interface to compatible third-party programs with the Stored Value Card (SVC) module.

A Powerful Point-of-Sale Solution

The heart of the Oracle Hospitality RES 3700 suite is Oracle Hospitality RES 3700 Foundation Point-of-Sale. Both powerful and flexible, this POS system helps streamline restaurant operations and enables greater efficiency and profitability.

The resilient Oracle Hospitality RES 3700 Foundation Point-of-Sale is designed for optimized speed of service and enhanced guest experiences. Its intuitive user interface leads even untrained staff through the selling process. The system grows with your operation, allowing you to easily add workstations, new stores, and applications. The system complies with fiscal and legal regulations, such as the Payment Card Industry Data Security Standard for secure credit card payments. In addition, it provides high performance and flexibility, working in conjunction with global peripheral hardware, including printers, cash drawers, and pole displays.

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HOSPITALITY

KEY BENEFITS

- Increase efficiency and speed of service to offer a superior guest experience
- Improve bottom-line business results
- Better manage employees, inventory, and business objectives
- Enhance guest engagement

KEY FEATURES

- Cloud reporting and analysis tools
- Full-featured mobile solutions
- Back-office tools for inventory, ordering, and receiving
- Start-to-finish guest experience management
- Comprehensive security
- Flexible architecture for integration with complementary innovations

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Flexible Applications for Better Management

Oracle Hospitality RES 3700 management applications help streamline day-to-day business operational processes. RES 3700 is the most complete enterprise solution, that can include many fully integrated applications to meet your many different needs, for every level of your hospitality business.

Whether an independent restaurant or chain, table service, quick service, fast casual, or a combination, RES adapts to your way of doing business in ways no other system can.

- » Manage & Control your Kitchen with the Kitchen Display System module
- » Minimize your Labor Cost with the Labor Management module
- » Improve your Guest Loyalty, Process Gift Cards with Guest Services Solution
- » Streamline your Delivery & Carry Out with optional Guest Services Solution modules
- » Send Alerts to Management to improve operations with the Alert Manager module
- » Manage your Seating, Tables, Reservations with the Table Management module

Data-Intensive Labor Management Applications

Oracle Hospitality RES 3700 Labor Management, Human Resources, and Payroll Preprocessing streamlines and automates employee data management and helps control labor resources. The applications help manage complex employee environments—providing fast access to all critical labor cost factors and facilitating efficient employee scheduling. Time clock enforcement prevents unauthorized clock-ins while predictive alerts warn users as employees approach overtime. As a result, you can minimize costs while maintaining the requisite staff levels to serve customers according to your business standards.

Custom Reporting Functionality

The reporting functionality in the Oracle Hospitality RES 3700 suite consists of flexible analysis tools that help you understand the sales levels and profitability of your operation. With this functionality, you can easily access real-time data from all Oracle Hospitality RES 3700 applications and customize reports—or create your own—to meet your business intelligence needs. The Transaction Analyzer module adds detailed reporting and drill-down.

The reporting functionality in the Oracle Hospitality RES 3700 suite offers multiple reporting period options by location and by revenue center, including

- » Daily, weekly, monthly, quarterly, semiannually, and yearly
- » Work in multiple periods
- » Review closed periods

Examples of customized reports include

- » Daily sales reconciliation
- » Profit and loss
- » Labor
- » Cost of sales
- » Deposit record
- » Expense summary



THE CORE PRODUCTS

The Oracle Hospitality RES 3700 product suite includes the following key modules:

- Oracle Hospitality RES 3700 Foundation Point-of-Sale
- Oracle Hospitality RES 3700 Kitchen Display System
- Oracle Hospitality RES 3700 Guest Services Solution
- Oracle Hospitality RES 3700 Delivery & Carry Out
- Oracle Hospitality RES 3700 Labor Management, Human Resources, and Payroll Preprocessing
- Oracle Hospitality RES 3700 Transaction Analyzer & More!

A Convenient, Easy-to-Read Kitchen Display System (KDS)

Oracle Hospitality RES 3700 Kitchen Display System provides highly visible, real-time information to manage and control kitchen efficiency. Mounted conveniently in your kitchen or food preparation area, the screen displays food orders for preparation and monitors the timing of orders. Oracle Hospitality RES 3700 Kitchen Display System also provides feedback about the status of each table and captures service times for management reporting. For multilocation restaurants, the display system monitors preparation times against corporate standards to highlight areas for improvement.

With Oracle Hospitality RES 3700 Kitchen Display System, orders are transmitted instantly, and status updates are provided constantly so that restaurants can achieve maximum productivity. As a result, you can coordinate the actions of hosts, waitstaff, kitchen staff, and bussers to provide better guest service and build customer loyalty.

Extensive Optional Features

Oracle Hospitality RES 3700 modules enable you to manage your labor with the Time and Attendance module for tracking purposes, or with the complete Labor Management module. Enable the interface or integration to compatible third-party products with the System Interface Module (SIM). Add compatible third-party store value programs with the Stored Value Card (SVC) interface module.

Take advantage of other key features available for the Oracle Hospitality RES 3700 product, including some of the following;

- » Detailed analysis reporting and drill-down with the Transaction Analyzer module
- » Mobility with the use of Oracle MICROS Tablets
- » Superior performance from state-of-the-art fixed Workstations
- » Peripherals and Mounting options to complement your needs

Enhance Functionality with Compatible Oracle Cloud Solutions

The Oracle Hospitality RES 3700 product suite's functionality can be enhanced by adding the following Oracle Hospitality cloud solutions:

- » Oracle Hospitality Reporting and Analytics Cloud Service -- includes the inMotion Mobile app
- » Oracle Hospitality Gift and Loyalty Cloud Service -- available as an option to Reporting & Analytics Cloud Service



COMPLEMENTARY CLOUD PRODUCTS





The functionality of the Oracle Hospitality RES 3700 product suite can be enhanced with the following compatible Oracle Hospitality cloud solutions:

- Oracle Hospitality Reporting and Analytics Cloud Service
- Oracle Hospitality Gift and Loyalty Cloud Service -- available as an option to Reporting & Analytics



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